

**Massena  
Memorial Hospital***Quality Healthcare in the Seaway Valley*

October 16, 2009

To Whom It May Concern:

In my role as Chief Information Officer at Massena Memorial Hospital, I have evaluated and determined that the HIPAA compliance solutions offered by ACR 2 Solutions meets the regulatory requirements called for under the recently enacted compliance reporting protocols of HIPAA.

We have successfully installed and are using the ACR 2 compliance software and reporting package and are extremely satisfied with the results. Additionally, we are requiring all affiliated business associates of the hospital to use the ACR 2 Solutions or the equivalent compliance software which I believe there is none, so that we can maintain the necessary reporting compliance required under HIPAA and for the hospital certification needs. These associates number between 50-60 affiliated doctors, labs, and technicians who use the hospital as a place of service and patient care.

I also serve as the IT Consultant for several other hospitals and have issued purchase orders to replicate this installation with each. This will in turn require the inclusion of several hundred new business affiliates that will be tied into each hospital's ACR 2 Compliance Console.

I feel the ACR2 software will become the government standard for compliance and greatly appreciate the opportunity to be one of the first to implement it.

Please feel free to contact me if you have any questions about the ACR 2 Solutions product and services we have incorporated into our hospitals systems.

Very truly yours,

Jana M. Grose  
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Brasher Falls Family Health Center  
Dialysis Center  
Kids Corner Pediatric Center  
Norfolk Family Health Center  
North Country Veterans Clinic  
Women's Health Omni Center